



# **SOCIAL INTELLIGENCE**

**GROUP** Luke Ross – Master Trainer & Facilitator



Luke is an accomplished facilitator, trainer MC and host. He has delivered multiple keynote presentations in Australia, New Zealand, Hong Kong, Singapore, Malaysia Dubai, Los Angeles, New York and Vancouver. He is the Grand Master Trainer for Tracom in Asia Pacific and has a wide variety of trainer certifications:

- Social Style & Versatility
- Adaptive Mindset for Resilience
- Adaptive Mindset for Agility
- Behavioural Emotional Intelligence
- Blanchard Situational Leadership
- MBTI Form G & EIR
- Benchmarks 360
- Strong Interest Inventory Certified
- Californian Psychological Inventory
- Miller Heiman Conceptual Selling

Luke is different to your normal facilitator in that he has spent most of his working career employed by large global organisations most recently as the Capability Development Director for GE Capital and GE's Global Growth Organisation. This means that he understands the dynamics of large organisations and knows how to help people thrive in them.

His facilitation is based on first-hand experience and grounded in the most recent developments in Social and Organisational Psychology. He is best described as an internal consultant who speaks with independence but uses the internal language so that he has relevance and cut through. His style is relaxed, humorous but very insightful. Not afraid to challenge thinking his audiences leave thinking, laughing, and changed.

He has been a guest lecturer at GE's prestigious Leadership University in Crotonville NY, featured on talkback radio (2GB, 2UE, 6PR, 3AW) and is a requested keynote speaker for industry events.

He has coached and developed multiple senior leaders and to date he has trained over 5000 people in Tracom Programs and is the only Grand Master Trainer in Asia Pacific. His experience covers, professional and financial services, industrial, manufacturing, advertising and military.

Additionally, he is a Registered Psychologist who also has 22 years experience as an Army Psychologist (Captain) with overseas experience supporting the ADF on operations and delivering the Australian Army's leadership curriculum.

The Social Intelligence Group is the authorized distributor and master trainer for Tracom in Australia and New Zealand.